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Manual Description

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# About This Manual

## About This Manual

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### Target Group

This manual is intended for operators of the iSolarCloud background management system.

### Symbols

Additional information, emphasized contents or tips that may be helpful, e.g. to help you solve problems or save time.

### System Requirements

| Item       | Requirement  |
|------------|--|
| Browser    | Chrome 60 or later (recommended), Safari 10 or later, Firefox 60 or later, and IE11 or later |
| Resolution | 1920 * 1080 (recommended) / 1366 * 768 (supported)   |

### Expression Explanation

| Type                             | Example   |
|----------------------------------|---|
| Select certain element or menu   | Click “Plant Management”                        |
| Select several elements or menus | Select “Plant Management -> Channel Management” |

### Intended Use

This manual is intended to guide users in operating and managing iSolarCloud.

This manual is prepared based on the version V1.4.5. Screenshots are for reference only, and actual interfaces may differ.

# Login

## Login

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This chapter describes how to log into the iSolarCloud background management system.

### Prerequisites

You have got the account and password.

The iSolarCloud operates normally and the network between the computer and the server is normal.

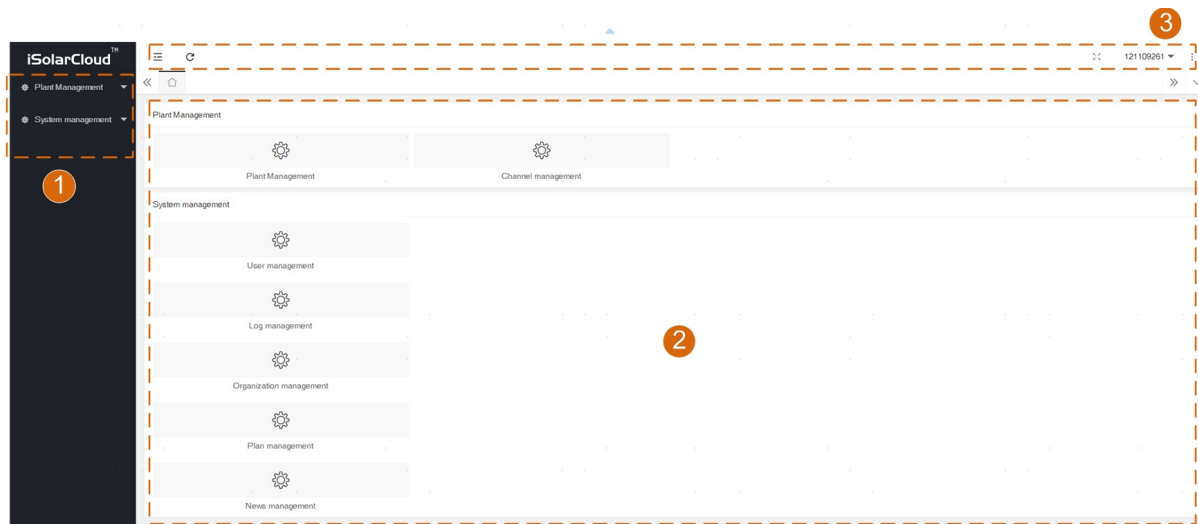
### Procedure

1. Enter the specified URL <https://www.isolarcloud.com> in the browser address bar.
2. Click the icon  in the upper right corner to switch languages.
3. The system automatically switches to the corresponding server address according to user IP; or users can click the button  to manually switch the server address. Mainland China users select “Chinese server”, European and African users select “European server”, the other users select “International server”.
4. Enter the group administrator username and password in the login dialog box, and click “Login”.
  - When you first log into the system through the administrator account, the guide page pops up to instruct you how to use the account.
  - If the password is still the initial password pw1111, the system will remind you to change the password.
  - Click the icon “  ” (in the upper right corner of the interface) -> Guide page” to access the guide page again if it has been closed.
  - For the convenience of subsequent login, the users can select “Remember me”.
5. Log into the system and click the icon  in the upper right corner to enter the background management system.

# Home Interface Description

## Home Interface Description

This chapter describes the home interface of the iSolarCloud background management system and corresponding functions.



1. Menu bar
2. Information display area
3. Personal center

### Menu bar

The menu bar displays main function categories of the background management system. Users can switch to the corresponding interface of different functions and perform related operations.

| Menu              | Submenu            | Description  |
|-------------------|--------------------|--|
| Plant management  | Plant management   | Add, modify, manage, and delete plant devices.<br>Set economic and environmental benefits.   |
|                   | Channel management | View the information on the plant device; modify and delete channels.  |
| System management | User management    | Modify, delete, and lock user information.<br>Configure the user role.<br>Set the region of the organization managing the plant.<br>View the plant list. |
|                   | Log management     | Display the history operating records.   |
|                   | Organization       | View detailed plant and account information.   |




|  |                  |  |
|--|------------------|--|
|  | management       | Modify organization information, add/delete nodes. |
|  | Fault management | Add, modify, and delete plans.                     |
|  | News management  | Add, modify, and delete the news.                  |

### Information display area

Content displayed in this area varies with function interfaces.

### Personal center

Description of function buttons

| Button      | Description  |
|-------------|--|
| Collapse    | Click the icon  to collapse the menu bar.。  |
| Refresh     | Click the icon  to refresh the current interface.。  |
| Full screen | Click the icon  to enter the full screen; and press “ESC” to exit the full screen.   |
| User center | Click “Account and security” to bind a phone number or an e-mail address for retrieving password. In addition, you can change the password.<br>Click “Help” to view the corresponding user manual.<br>Click “Logout” to log out of the iSolarCloud background management system. |

# Plant Management

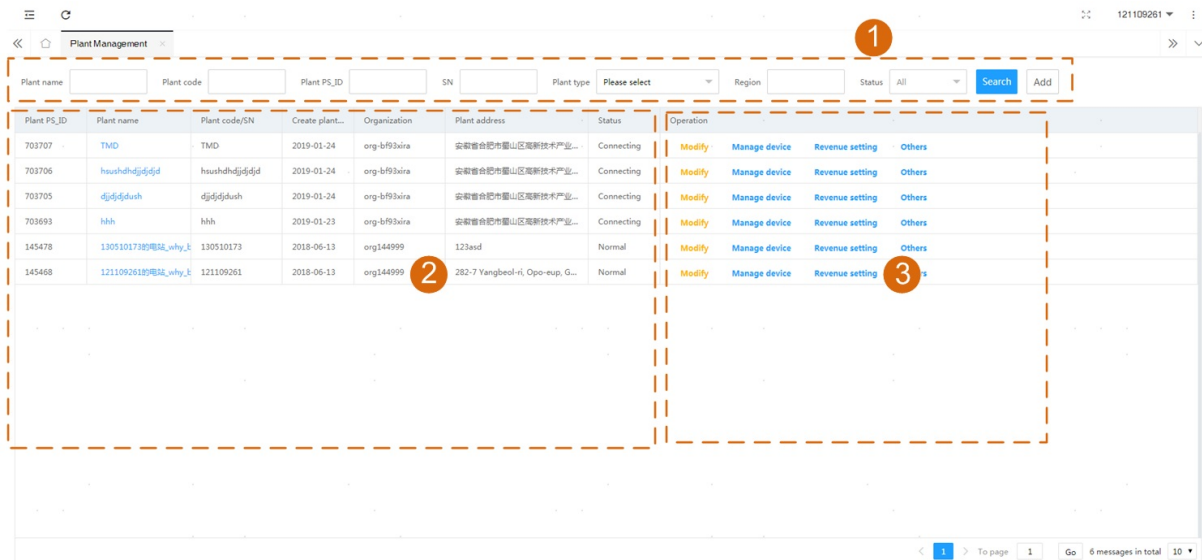
# Plant Management



# Interface Description

## Interface Description

Click “Plant Management -> Plant Management -> Plant Management”, to enter the corresponding interface, on which you can perform operations such as adding, modifying, deleting plant devices.



1. Plant query bar 2. Plant information list 3. Operation bar

### Plant query bar

You can search for desired devices by setting corresponding conditions.

### Plant information list

You can view the current plant information.

### Operation bar

You can perform operations, such as, adding, modifying, managing, and deleting plant devices.

You can set economic and environmental benefits.

# Querying Plant Information

## Querying Plant Information

---

- 1.Set query conditions.
- 2.Click “Search” to view the corresponding plants.。

# Adding New Plants

## Adding New Plants

---

This section describes the procedure of adding plants.

### Prerequisites

The user has the permission of adding plants.

The user has obtained the device serial number.

### Procedure

1.Click “Add” to enter the corresponding interface.

2.Fill in the basic plant information.

| Parameter             | Description  |
|-----------------------|--|
| Plant name*           | Name of the plant  |
| Plant abbreviation*   | Short name of the plant  |
| Owners                | Name of the owner  |
| Longitude*            | Longitude of the plant   |
| Latitude*             | Latitude of the plant  |
| Time zone*            | Time zone of the plant   |
| Being built state*    | Construction status of the plant<br>Including “Under construction”, “Grid-connected (accessed), and<br>“Proposed construction” |
| Installer/distributor | Distributor/installer of the plant   |
| System solution*      | Type of the inverter used in the plant, including: “Central”, “String”, and<br>“Combination”                                   |
| Plant address*        | Address of the plant   |
| EPC                   | Name of the engineering procurement construction   |
|                       | Including Insight Pro upload, Logger, GPRS upload, third-party upload,   |

|                             |   |
|-----------------------------|---|
|                             | Wi-Fi upload, and Insight upload  |
| Plant type*                 | Type of the plant<br>Including ground plant, distributed PV, residential PV, village-level power plant, commercial ESS, poverty reduction power plant, wind plant, and residential energy storage |
| Plant state*                | State of the plant<br>Including normal, stop operation, and connecting  |
| Organization*               | Organization to which the plant belongs   |
| State date of safe running* | Date at which the plant starts to operate normally  |
| Grid-conn. Date             | Time at which the plant starts feed-in operation  |
| SN*                         | Serial number of the inverter   |
| Pnom*                       | Rated power of the plant  |
| Power installed*            | Installed power of PV modules   |
| Contact name*               | Name of the contact   |
| Panorama default selection* | Display manner of the panorama<br>Including unit level and equipment level  |

Note: \* indicates fields that must be filled in.

When the plant type is set to "Commercial ESS" or "Residential energy storage", the parameters, battery type and battery capacity, are settable.

The parameters, "Contact name" and "Panorama default selection" may be displayed or hided based on the specific plant type.

3.Optionally, click "+Exp." to fill in more plant information

| Parameter        | Description  |
|------------------|--|
| Scheduling type* | Scheduling manner of the plant<br>Including provincial dispatch, local distribution, and county-level dispatch |
| Asset property   | Property of the plant asset<br>Including state-owned enterprise, private operated enterprise, and combination  |

|                       |   |
|-----------------------|---|
|                       | combination   |
| Construction date     | Date at which the plant starts to be constructed  |
| Contact email         | E-mail address of the contact   |
| Contact phone         | Mobile phone number of the plant  |
| Operation years       | Maximum operating time of the plant   |
| Region category       | Type of solar resource area to which the power station belongs<br>Including class I resource, class II resource, and class III resource |
| PR upper limit*       | Maximum system efficiency   |
| PR lower limit*       | Minimum system efficiency   |
| PR supplement value*  | Supplementary system efficiency   |
| PR factor*            | Factor of the system efficiency   |
| Cost for per watt*    | Cost per watt   |
| Cost recovery time*   | Time that it takes before the plant starts generating revenue   |
| Grid-connection level | Grid-connection level of the plat<br>Including 220V, 380V, 6KV, 10KV, 20KV, 35KV, 66KV, 110KV, 220KV, 330KV, 500KV, 750KV, and 1000kV   |
| Plant description     | Related description of the plant  |

Note: \* indicates fields that must be filled in.

4.Click “Confirm”.

# Modifying Plant Information

## Modifying Plant Information

---

This section describes the procedure of modifying plant information.

### Prerequisites

The user has the permission of modifying plant information.

### Procedure

1. Select a desired plant from the plant list and click “Modify” in the operation bar.
2. Modify the plant information on the pop-up “Modify” interface.
3. Click “Confirm” to finish modifying the plant information.

# Deleting Plants

## Deleting Plants

---

This section describes the procedure of deleting plants.

### Prerequisites

The user has the permission of deleting plants.

Only residential PV plant can be deleted.

### Procedure

1. Select a desired plant from the plant list and click “Delete” in the operation bar.
2. A prompt window pops up.
3. Click “Confirm” to delete the plant.

# Managing Device

## Managing Device

---

The user can add new device, claim device, modify device, delete device, load device, manage devices in batch, and calculate initial compensation.

### Prerequisites

The user has the permission of device management.

### Procedure

1. Select a desired plant from the plant list and click “Manage device” in the operation bar.
2. The interface displays basic attribute, ground attribute, and extended attribute of the plant by default.
3. Perform the following operations according to actual conditions.
  - Add new device
    - i. Click “Add new device”, fill in the device name, and select the device type.
    - ii. Click “Save”, to finish the adding operation.
  - Claim device
    - i. Select a desired device from the left plant tree and click “Claim device”.
    - ii. Select the device type and device source, and fill channel No. and device name.
    - iii. Click “Search”. to view corresponding devices.
    - iv. Tick the to-be-claimed devices and click “Save” to finish the operation.
  - Modify device
    - i. Select a desired device from the left plant tree and click “Modify device”.
    - ii. Modify the device information and click “Save”, to finish the operation.
  - Delete device
    - i. Select a desired device from the left plant tree and click “Delete device”.
    - ii. A prompt window pops up.
    - iii. Click “Confirm” to delete the device.



- Load device
  - i. Select a desired device from the left plant tree and click “Load device”.
  - ii. A prompt window pops up, indicating successful loading.
  - iii. Click “Confirm” to finish the operation.

- Device batch management

You can manage devices of the same type and same model in batch.

- - Modify in batch
    - a. Optionally, select the device type, fill in the channel No. and device name, and click “Search”, to view the corresponding device.
    - b. Tick desired devices and click “Modify in batch”.
    - c. Modify the device information and click “Save”, to finish the operation.
- - Batch delete
    - a. Optionally, select the device type, fill in the channel No. and device name, and click “Search”, to view the corresponding device.
    - b. Tick desired devices and click “Batch deleted”.
    - c. A prompt window pops up.
    - d. Click “Confirm” to delete the devices in batch.
- Calculate initial compensation
  1. Select a desired device from the left plant tree and click “Calculate initial compensation”.
  2. The “Calculation completed” window pops up.
  3. Click “Confirm” to finish the operation.

# Revenue Setting

## Revenue Setting

---

Set economic benefits and environmental benefits through the revenue setting.

This section describes the procedure of setting economic benefits and environmental benefits.

### Economic benefits

#### Prerequisites

The user has the permission of economic benefits.

#### Procedure

1. Select a desired plant from the plant list and click "Revenue setting" in the operation bar.
2. Enter the "Economic benefits" tab by default, where the default setting revenue mode is "Short-cut setting".
3. Perform the following operations according to actual conditions.
  - Set the specific electricity price (short-cut setting)
    - i. Enter the unit price and select the charge unit.
    - ii. Click "Submit", to finish the tariff setting.
  - Set TOU tariff (short-cut setting)
    - i. Tick "Time of Use tariff".
    - ii. Select the charge unit.
    - iii. Fill in the start time, end time, and price.
    - iv. Optionally, click "Add" to set time segment and tariff.
    - v. Optionally, repeat the foregoing step to set TOU tariff for multiple time segments within a day.
    - vi. Fill in the "Price in other time period".
    - vii. Click "Submit", to finish the tariff setting.

Click "Delete" to delete the corresponding TOU setting.

TOU tariff should cover 24 hours and be different in each time segment.

Only the ground plants and distributed PV plants support "Detail setting".

- Set the specific electricity price (detailed setting)
  - i. The parameter "Setting revenue mode" is set to "Detail setting".
  - ii. Fill in state subsidy, provincial subsidy, municipal subsidy, and county subsidy.
  - iii. Enter the "Feed-in tariff" and select the "Charge unit".
  - iv. Optionally, select "Calculation of electricity revenue or not".
  - v. Click "Submit", to finish the tariff setting.
- Set TOU tariff (detail setting)
  - i. The parameter "Setting revenue mode" is set to "Detail setting".
  - ii. Fill in state subsidy, provincial subsidy, municipal subsidy, and county subsidy.
  - iii. Select the charge unit.
  - iv. Tick the "Hour-based feed-in tariff".
  - v. Fill in the start time, end time, and price.
  - vi. Optionally, click "Add" to set time segment and tariff.
  - vii. Optionally, repeat the foregoing step to set TOU tariff for multiple time segments within a day.
  - viii. Fill in the "Price in other time period".
  - ix. Optionally, select "Calculation of electricity revenue or not".
  - x. Click "Submit", to finish the tariff setting.

Click "Delete" to delete the corresponding TOU setting.

TOU tariff should cover 24 hours and be different in each time segment.

## Environmental benefits

Set CO2 reduction compared to traditional energy.

## Prerequisites

The user has the permission of environmental benefits.

### **Procedure**

1. Click “Add”, and fill in the start time, end time, and “Factor of emission reduction per kilowatt hour (kg/kWh)”.
2. Optionally, repeat the following step to set several “Factor of emission reduction per kilowatt hour (kg/kWh)”, where the end time is 2099-12-31.
3. Click “Submit”, to finish the operation.

# Other Operations

## Other Operations

---

You can upload the image, edit contact information, edit production plan, etc.

1. Select a desired plant from the plant list and click “Others” in the operation bar.
2. You will enter the “Image upload” tab by default.
3. Perform the following operations according to actual conditions.

### Image upload

The image uploaded is displayed in the plant images of the foreground O&M system.

This section describes the procedure of uploading plant image.

1. Click “Choose Picture” to select a picture locally.
2. Click “Start upload” to finish the operation.

### Contact information

This section describes the procedure of adding and deleting contacts.

#### Add new contact

1. Click “Contact information”.
2. Click “Add new contacts” and fill in the contact name and contact phone number.
3. Click “Save”, to finish the operation.

#### Delete contact

1. Click “Contact information”.
2. Select a contact and click “Delete” in the corresponding operation bar.
3. A prompt window pops up.
4. Click “Confirm” to delete the contact.

### Production plan

This section describes how to set annual plan and monthly plan.

Add or modify production plan.

1. Click "Production plan".
2. Select time and click "Confirm".
3. Click "Add" or "Modify".
4. Enter the year plan yield.
5. Set the monthly plan yield in either of the following two manners:
  - Automatic: click "Default power generation" so that the system will automatically allocate the power generation plan for each month of the year.
  - Manual: enter the power generation plan for each month of the year.
6. Click "Save", to finish the operation.

### **Irradiation prediction**

This section describes how to set annual researchable radiation and monthly researchable radiation.

Add or modify the irradiance prediction

1. Click "Irradiation predication".
2. Select time and click "Confirm".
3. Click "Add" or "Modify".
4. Enter the annual researchable radiation.
5. Set the monthly researchable radiation in either of the following two manners:
  - Automatic: click "Default radiation" so that the system will automatically allocate the researchable radiation for each month of the year.
  - Manual: enter the researchable radiation for each month of the year.
6. Click "Save", to finish the operation.

### **Manage authorization code**

This section describes the procedure of adding authorization code.

1. Click "Manage authorization code".
2. Click "Add", fill in the authorization code, and select the authorization type.
3. Click "Confirm" to finish the operation.

### **Fault level**

This section describes how to query and modify fault information.

### **Query fault**

1. Click “Fault level”.
2. Enter the fault name and select the device type, fault type, and fault level.
3. Click “Search” to view the corresponding plants.

### **Modify fault**

1. Click “Fault level”.
2. Select a desired fault from the fault list and click “Modify” in the operation bar.
3. Modify the fault type and fault level in the pop-up “Modify” interface.
4. Click “Modify” to finish the operation.

### **Warehouse management**

This section describes the procedure of warehouse management.

1. Click “Warehouse management”.
2. Click “Warehouse name” to enter the “Select warehouse” interface.
3. Optionally, enter the warehouse name and warehouse number and click “Search”, to view the corresponding warehouses.
4. Select warehouses and click “Confirm”.
5. Click “Confirm” to finish the operation.

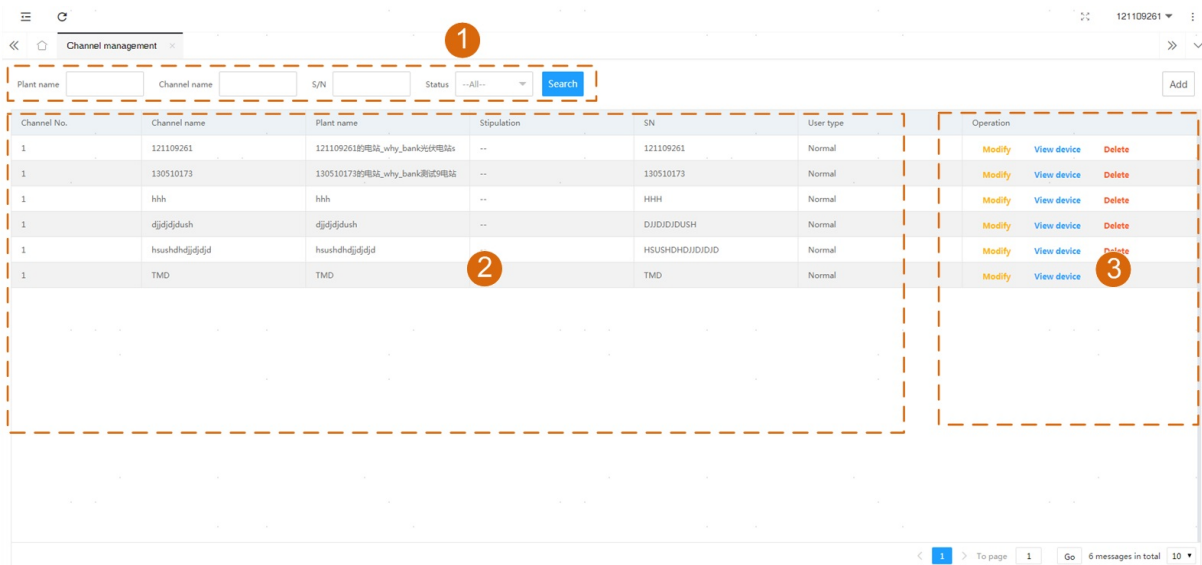
# Channel Management



# Interface Description

## Interface Description

Click “Plant Management -> Plant Management -> Channel management” to enter the corresponding interface, on which you can view device information and add, modify, or delete channels.



1. Channel query area
2. Channel information list
3. Operation bar

### Channel query area

Users can search for desired channels by setting conditions.

### Channel information list

Information, such as the channel name, plant name, stipulation, serial number and user type is displayed in this area.

### Operation bar

You can view device information, modify and delete channels.

# Querying Channel Information

## Querying Channel Information

---

- 1.Set query conditions.
- 2.Click “Search” to view the corresponding channels.

# Adding New Channel

## Adding New Channel

---

This section describes the procedure of adding new channels.

### Prerequisites

The user has the permission of adding new channels.

### Procedure

1. Click “Add” to enter the corresponding interface.
2. Fill in the channel information.

| Parameter           | Description   |
|---------------------|---|
| Channel name*       | Name of the channel   |
| Channel No.         | The number of channels of the plant organization  |
| Access method       | Including Insight Pro upload, Logger, GPRS upload, third-party upload, Wi-Fi upload, and Insight upload |
| Plant name*         | Name of the plant   |
| Stipulation         | Communication protocol of the electric system   |
| Channel status      | State of the channel, including normal and disable  |
| Channel description | Related description of the channel  |

Note: \* indicates fields that must be filled in.

3. Click “Confirm”, to finish the operation.

# Modifying the Channel

## Modifying the Channel

---

This section describes the procedure of modifying channel information.

### Prerequisites

The user has the permission of modifying channels.

### Procedure

1. Select a desired channel from the channel list and click “Modify” in the operation bar.
2. Modify the channel information on the pop-up “Modify” interface.
3. Click “Confirm” to finish modifying the channel information.

# Viewing Device

## Viewing Device

---

This section describes how to view the device information corresponding to the channel.

### Procedure

1. Select desired channel information from the channel list and click “View device” in the operation bar.
2. The “View device” interface pops up, on which you can view the device information corresponding to the channel.

# Deleting the Channel

## Deleting the Channel

---

This section describes the procedure of deleting the channel.

### Prerequisites

The current user has the permission of deleting channels.

### Procedure

1. Select a desired channel from the channel list and click “Delete” in the operation bar.
2. A prompt window pops up.
3. Click “Confirm” to delete the channel.

# System Management

# Overview

## Overview

---

The system management interface includes “User management”, “Log management”, “Organization management”, “Fault management”, and “News management”.



# User Management

## User Management

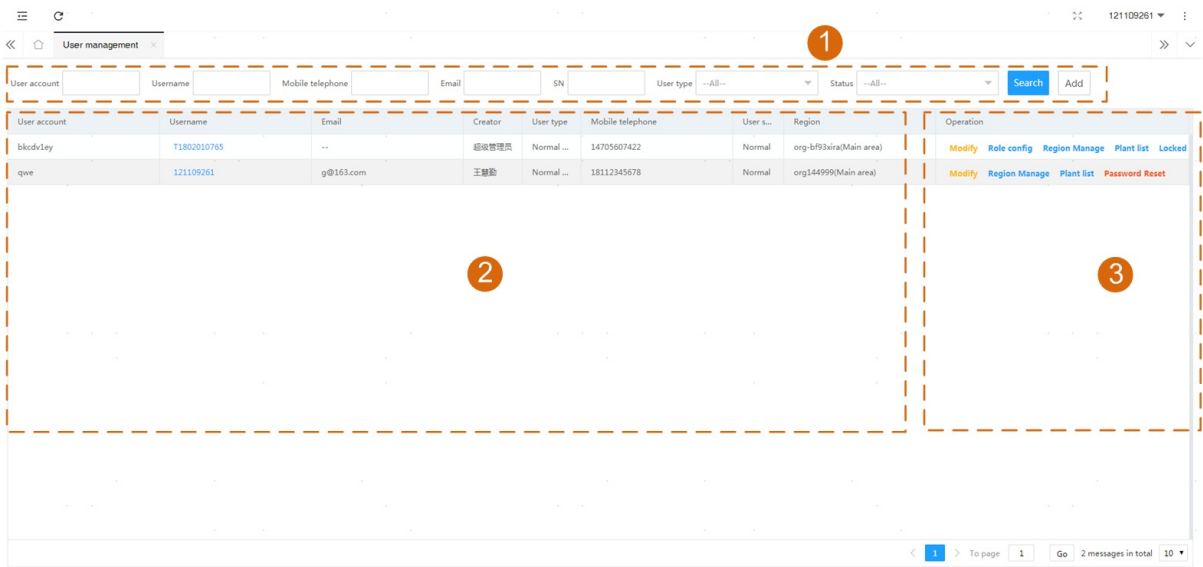
---

You can view detailed user information modify, delete and lock user information.

# Interface Description

## Interface Description

Select “System management” -> “User management” -> “User management” to enter the corresponding interface, on which you can modify, delete, and lock user information; configure user role; set the organization region; and view the plant list.



1. Query area 2. Information list 3. Operation bar

### Query area

You can search for desired users by setting conditions.

### Information list

You can view the current user information.

### Operation bar

Description of the operation bar

| Operation   | Description  |
|-------------|--|
| Modify      | Modify user information.<br>Note: you cannot change the user account, use type, and organization.  |
| Role config | Configure user role.<br>The account with administrator permission cannot configure roles.<br>Generally, one user is allocated with only one role.<br>It is prohibited to delete the account that has been allocated to the user. |

|                |   |
|----------------|---|
| Region Manage  | Manage the organization region of the plant.  |
| Plant List     | List of plants managed by the current user  |
| Locked         | Lock the current user information. The user that has been locked cannot log into the iSolarCloud background management system.<br>When the user account is locked, the user can contact the administrator to unlock it. |
| Delete         | Delete the current user information.<br>Note: Once the data is deleted, it is irretrievable.<br>The user that has been deleted has no permission to visit the system.   |
| Password reset | Initialize the current password.<br>Note: The password after initialization is pw1111.<br>The user account consists of letters or numbers, and the user name and account should be unique.                              |

# Querying User Information

## Querying User Information

---

- 1.Set query conditions.
- 2.Click “Search” to view the corresponding users.

# Adding the User

## Adding the User

This section describes the procedure of adding new users.

### Prerequisites

The user has the permission of adding new users.

### Procedure

1. Click "Add" to enter the corresponding interface.
2. Fill in the user information.

| Parameter*    | Description  |
|---------------|--|
| User account* | The login account, through which the user logs into the iSolarCloud background management system   |
| Username*     | The alias  |
| User type*    | <p>The user type includes: general and administrator.</p> <p>The administrator can visit the background management system, and manage information at this level or information on subordinate nodes, including creating region sub-nodes, creating accounts, and managing plants.</p> <p>The general user cannot visit the background management system and can only visit the foreground O&amp;M system and iSolarCloud APP.</p>  |
| Role*         | <p>When the user type is administrator, you do not need to configure the role. The general user has to configure the role. The general user can allocate corresponding roles according to the function demands. The description of role type is as follows:</p> <ul style="list-style-type: none"> <li>- Large screen role: Users of this role can visit the large screen. The large screen website: <a href="http://www.isolarcloud.com/screen">www.isolarcloud.com/screen</a>.</li> <li>- Household role: Residential role.</li> <li>- Group administrator: can create, edit, and delete plants, and can log into the foreground O&amp;M system and iSolarCloud APP.</li> <li>- Ordinary role: can only view plant data, and cannot edit, delete, or create plants information via the foreground O&amp;M system or iSolarCloud APP.</li> <li>- O&amp;M role (including the authority to edit power plant): can create and edit plants as well as log into the foreground O&amp;M system and iSolarCloud APP, but cannot delete plants.</li> <li>- O&amp;M role (including the authority to edit/delete power plant): can create,</li> </ul> |

|               |  |
|---------------|--|
|               | edit, and delete plants as well as log into the foreground O&M system and iSolarCloud APP. |
| Work number   | Phone number of the contact  |
| Email*        | E-mail address of the contact  |
| Time zone     | Time zone of the user  |
| Organization* | Organization to which the user belongs   |
| Remarks       | -  |

Note: \* indicates fields that must be filled in.

3.Click “Confirm” to finish the adding operation, where the newly added user information is displayed on the user list.

# Modifying User Information

## Modifying User Information

---

This section describes the procedure of modifying user information.

### Prerequisites

The user has the permission of modifying user information.

### Procedure

1. Select a desired user from the user list and click “Modify” in the operation bar.
2. Modify the user information on the pop-up “Modify” interface.
3. Click “Confirm” to finish the operation.

# Role Configuration

## Role Configuration

---

This section describes how to configure user role.

### Prerequisites

The user has the permission of configuring user role.

### Procedure

1. Select a desired user from the user list and click “Role config” in the operation bar, to enter the “Role of user” interface.
2. Tick the roles on the “Role of user” interface.

| Group administrator role                                    | Description  |
|---|--|
| Group administrator role                                    | Can maintain the group user information and plant information  |
| Large screen role   | Users of this role can visit the large screen.   |
| Ordinary role   | Users of this role can only view plant data, and cannot edit, delete, or create plants information via the foreground O&M system or iSolarCloud APP. |
| O&M role (including the authority to edit power plant)      | Users of this role can create and edit plants as well as log into the foreground O&M system and iSolarCloud APP, but cannot delete plants.           |
| O&M role (including the authority to edit/edit power plant) | Users of this role can create, edit, and delete plants as well as log into the foreground O&M system and iSolarCloud APP.                            |

3. Click “Confirm” to finish the operation.



# Region Management

## Region Management

---

Manage the region to which the user belongs. The user can view the plant information corresponding to the region.

This section describes how to manage regions.

### Prerequisites

The user has the permission of region management.

### Procedure

1. Select a desired user from the user list and click “Region Manage” in the operation bar, to enter the “Region Manage” interface.
2. Tick regions that need to be managed by the current user on the “Region Manage” interface.
3. Select one region as the main organization.
4. Click “Confirm”.

# Plant List

## Plant List

---

This section describes how to view the plant list.

### Prerequisites

The user has the permission of viewing the plant list.

### Procedure

1. Select a desired user from the user list and click “Plant list” in the operation bar.
2. View the plant list displayed on the pop-up “Plant list” interface.

# Locking User Information

## Locking User Information

---

This section describes how to lock the user information.

### Prerequisites

The user has the permission of locking users.

### Procedure

1. Select a desired user from the user list and click “Locked” in the operation bar.
2. A prompt window pops up.
3. Click “Confirm” to finish the operation.

The user that has been locked cannot log into the iSolarCloud background management system.

When the user account is locked, the user can contact the administrator to unlock it.

# Deleting User Information

## Deleting User Information

---

This section describes how to delete the user information.

### Prerequisites

The user has the permission of deleting users.

### Procedure

1. Select a desired user from the user list and click “Delete” in the operation bar.
2. A prompt window pops up.
3. Click “Confirm” to delete the user.

# Password Reset

## Password Reset

---

This section describes how to reset password.

### Prerequisites

The user has the permission of password reset.

### Procedure

1. Select a desired user from the user list and click “Password reset” in the operation bar.
2. A prompt window pops up.
3. Click “Confirm” to finish the reset operation. The password after reset is pw1111.

# Log Management

## Log Management

---

You can view the operation logs of each user.

# Interface Description

## Interface Description

Select “System management” -> “Log management” -> “Log management” to enter the corresponding interface, on which you can view operation logs of the users.

| NO. | User account | Account   | Operation action | Operation result | Operating Time      |
|-----|--------------|-----------|------------------|------------------|---------------------|
| 1   | qwe          | 121109261 | 登录               | 操作成功             | 2019-06-27 16:06:58 |
| 2   | qwe          | 121109261 | 登录               | 操作成功             | 2019-06-27 16:06:58 |
| 3   | qwe          | 121109261 | 登录               | 操作成功             | 2019-06-27 16:06:55 |
| 4   | qwe          | 121109261 | 登录               | 操作成功             | 2019-06-27 16:06:54 |
| 5   | qwe          | 121109261 | 登录               | 操作成功             | 2019-06-27 11:55:09 |
| 6   | qwe          | 121109261 | 登录               | 操作成功             | 2019-06-27 11:55:08 |
| 7   | qwe          | 121109261 | 登录               | 操作成功             | 2019-06-27 11:55:08 |
| 8   | qwe          | 121109261 | 登录               | 操作成功             | 2019-06-27 11:54:50 |
| 9   | qwe          | 121109261 | 登录               | 操作成功             | 2019-06-27 11:54:21 |
| 10  | qwe          | 121109261 | 登录               | 操作成功             | 2019-06-27 11:54:20 |

1. Log query area
2. Log information list

### Log query area

You can search for desired operation logs by setting conditions.

### Log information list

You can view the current operation logs.

# Querying Log Information

## Querying Log Information

---

- 1.Set query conditions.
- 2.Click “Search” to view the corresponding log information.

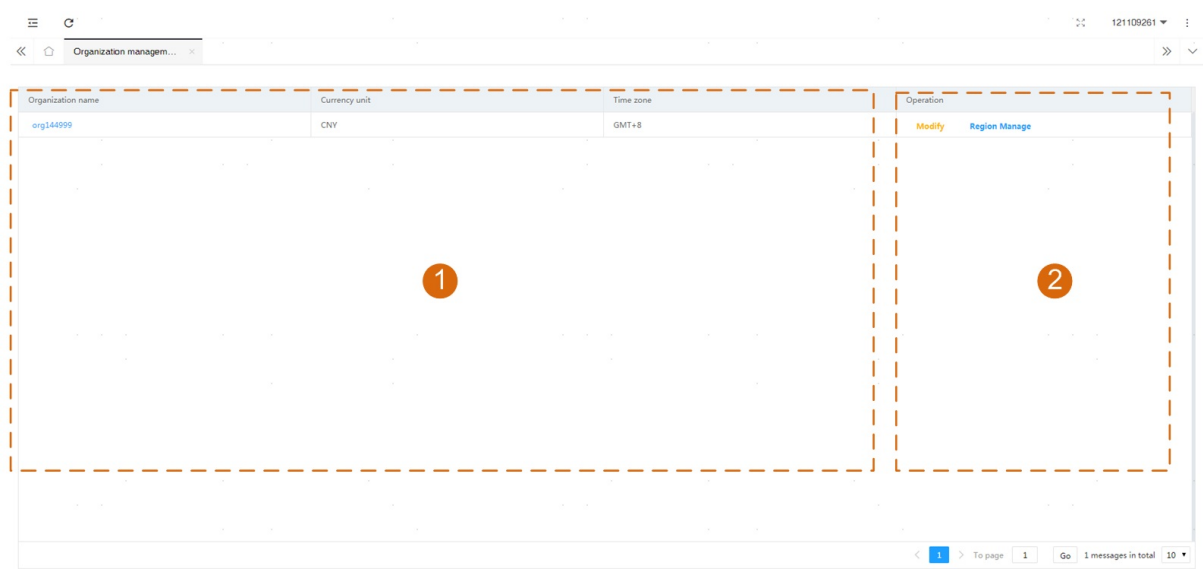


# Organization Management

# Interface Description

## Interface Description

Select “System management” -> “Organization management” -> “Organization management” to enter the corresponding interface, on which you can modify the organization information, view detailed region information, plants, and accounts, and in addition, you can add child node, delete node, or modify node.



- 1. Organization information list
- 2. Operation bar

### Organization information list

You can view the current organization information.

### Operation bar

Description of the operation bar

| Operation     | Description   |
|---------------|---|
| Modify        | Modify basic organization information and parameter configuration information.  |
| Region manage | View detailed region information, plants in the region, and corresponding sub-accounts.<br>Add child node, modify node, and delete node according to needs. |



# Modifying Organization Information

## Modifying Organization Information

This section describes the procedure of modifying organization information.

### Prerequisites

The current user has the permission of modifying organization information.

### Procedure

1. Select a desired organization from the organization list and click “Modify” in the operation bar.
2. Modify the basic organization information on the pop-up “Modify” interface. Click “+Exp.” to modify more parameter configuration information.

Description of basic organization parameters

| Parameter      | Description                   |
|----------------|-------------------------------|
| Company name*  | Name of the organization      |
| Currency unit* | Unit of the currency          |
| Longitude*     | Longitude of the organization |
| Latitude*      | Latitude of the organization  |
| Time zone*     | Time zone of the organization |

Note: \* indicates fields that must be filled in.

Description of more parameters

| Parameter           | Description   |
|---------------------|---|
| Company type        | Type of the company<br>Including state-owned enterprise, collective enterprise, private enterprise, associated enterprise, and joint-stock enterprise |
| Registration number | Registration number of the company  |
| Registered capital  | Registered capital of the company   |
| Registration        | Administrative region of the company  |

|   |  |
|---|--|
| administrative region                           | Administrative region of the company   |
| Registration address                            | Registered address of the company  |
| Registration time                               | Time of registration   |
| Legal representative                            | Legal representative of the company  |
| Legal person certificate type                   | Type of the certificate of the legal person<br>Including ID card and military ID |
| Legal person certificate number                 | Number of the certificate of the legal person                                    |
| Industry  | Industry type of the company   |
| Enterprise scale                                | Scale of the company   |
| Bank of deposit                                 | Bank of deposit of the company   |
| Bank account                                    | Bank account of the company  |
| Banking code                                    | Banking code   |
| Net asset value                                 | Net asset of the company   |
| Postal code                                     | Zip code of the place where the company is located                               |
| Company fax                                     | Fax of the company   |
| Company telephone                               | Contact number of the company  |
| Business scope                                  | Product categories and service items of the company                              |
| Duplicate copy of business license              | Click "Image upload" to select a local image.                                    |
| Duplicate copy of organization code certificate | Click "Image upload" to select a local image.                                    |
| Duplicate copy of tax registration certificate  | Click "Image upload" to select a local image.                                    |
| Group LOGO                                      | Click "Image upload" to select a local image.                                    |
| Company profile                                 | Introduction to the company  |

3. Click “Confirm” to finish the operation.

# Region Management

## Region Management

---

This section describes how to view detailed organization information, plants in the region, and corresponding sub-accounts; and in addition, add sub-node, modify node, and delete node.

### Prerequisites

The user has the permission of region management.

### Procedure of viewing organization information

1. Select a desired organization from the organization list and click "Region Manage" in the operation bar.
2. Enter the "Region Manage" interface, on which detailed information of the level-1 organization is displayed by default.
3. Select an organization from the left organization tree and switch the tab to view detailed information, plant information, and account information accordingly.

### Procedure of adding child nodes

1. Select a desired organization from the organization list and click "Region Manage" in the operation bar.
2. Select an organization from the left organization tree displayed on the pop-up "Region Manage" interface.
3. Click "Add child node" to add child nodes.
4. Fill in corresponding parameters.

Description of child node parameters

| Parameter  | Description   |
|------------|---|
| Longitude* | Longitude and latitude of the organization<br>You can obtain the longitude and latitude in the following two manners: <ul style="list-style-type: none"><li>- Click the corresponding input field to enter the "Set longitude and latitude" interface. Locate the region on the map.</li><li>- Click the corresponding input field to enter the "Set longitude and latitude" interface. Enter the location of the child node to obtain location information, so that the corresponding longitude and latitude</li></ul> |
| Latitude*  |   |

|                                   |  |
|-----------------------------------|--|
|                                   | can be identified automatically.   |
| Organization name*                | Name of the organization   |
| Plan default tariff               | Fill in the tariff information according to actual situation, so as to avoid revenue deviation after grid connection.          |
| Currency unit*                    | Charge unit  |
| Installer/distributor/td>         | Name of the installer/installer  |
| Installer/distributor email       | E-mail address of the installer/distributor  |
| Tel. of the Installer/distributor | Phone number of the dealer/installer   |
| Website                           | Website of the organization  |
| Superior organization             | -  |
| Organization hierarchy            | -  |
| Time zone                         | Time zone of the organization  |
| Company type                      | Including state-owned enterprise, collective enterprise, private enterprise, associated enterprise, and joint-stock enterprise |

Note: \* indicates fields that must be filled in.

5.Click “Save”. The added child node will be displayed in the left organization tree.

6.By analogy, select another region from the left organization tree, and click “Add child node” to add the node to the selected region.

The administrator can create different sub-organizations according to actual projects of the group.

## Procedure of modifying nodes

1.Select a desired organization from the organization list and click “Region Manage” in the operation bar.

2.Select an organization from the left organization tree displayed on the pop-up “Region Manage” interface.

3.Click “Modify node”, to modify information related to the node.



You can click "Mandatory modification of all subordinates" to synchronize all subordinate organizations of the current organization.

4. Click "Modify" to finish the operation.

### **Procedure of deleting nodes**

1. Select a desired organization from the organization list and click "Region Manage" in the operation bar.

2. Select an organization from the left organization tree displayed on the pop-up "Region Manage" interface.

3. Click "Delete node".

4. A prompt window pops up.

5. Click "Confirm" to delete the node.

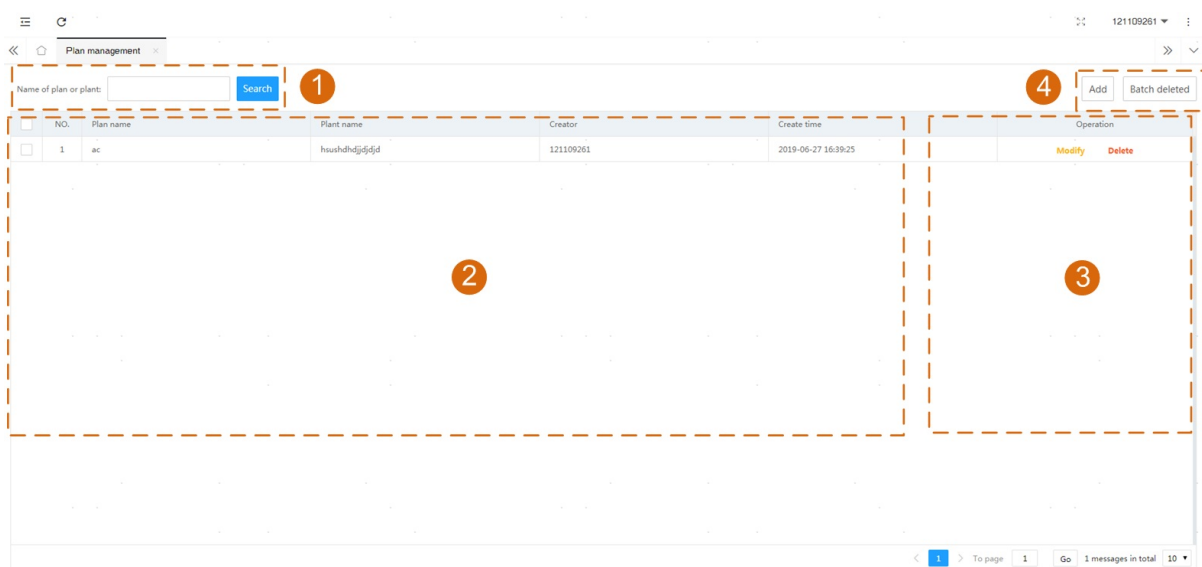
# Fault Management

# Interface Description

## Interface Description

Select “System management” -> “Fault management” -> “Plan management” to enter the corresponding interface, on which you can add, modify, and delete (singly or in batch) plan information.

Plan management is managing the running state of the device in the plant system, for example, fault, alarm, state, prompt, and advice.



1. Plan query bar
2. Plan information list
3. Operation bar
- 4 Add and batch delete

### Plan query bar

Users can search for desired plan information by setting conditions.

### Plan information list

Users can view the corresponding plan information.

### Operation bar

Modify and delete selected plan information.

### Add and batch delete

Add and delete plan information in batch.



# Querying Plan Information

## Querying Plan Information

---

- 1.Set query conditions.
- 2.Click “Search” to view the corresponding plan information.

# Adding Plan Information

## Adding Plan Information

---

This section describes the procedure of adding plan information.

### Prerequisites

The current user has the permission of adding plan information.

### Procedure

1. Click “Add” to enter the corresponding interface.
2. Fill in the plan name, select a plant, and tick fault types that you would like to receive.
3. Click “Add” to add the remind person. You can add the remind person in the following two manners:
  - Add e-mail address not registered in the iSolarCloud system: Click “Custom” to access the “Add to-be-prompted person” window. Fill in the language and name, select remind method, fill in e-mail address and verification code, and click “Confirm”.
  - Add e-mail address already registered in the iSolarCloud system: click “Select people” to access the “Add to-be-prompted person” window. Select the desired people and remind method, and click “Confirm”.
4. Click “Confirm” to save the plan configuration.
5. The newly added plan is displayed on the plan management interface after it is added successfully.

# Deleting Plan Information in Batch

## Deleting Plan Information in Batch

---

This section describes the procedure of deleting plans in batch.

### Prerequisites

The user has the permission of deleting plan information in batch.

### Procedure

1. Select several pieces of plan information in the plan list, and click “Batch deleted”.
2. A prompt window pops up.
3. Click “Confirm” to delete the selected plan information in batch.

# Modifying Plan Information

## Modifying Plan Information

---

This section describes the procedure of modifying plan information.

### Prerequisites

The current user has the permission of modifying plan information.

### Procedure

1. Select a desired plan from the plan list and click “Modify” in the operation bar.
2. Change the plan name and select a desired plant as well as corresponding plan type, such as fault, alarm, and advice. Further, change the remind person and remind method.
3. Click “Confirm” to finish modifying the plan information.



# Deleting Plan Information

## Deleting Plan Information

---

This section describes the procedure of deleting plan information.

### Prerequisites

The user has the permission of deleting plan information.

### Procedure

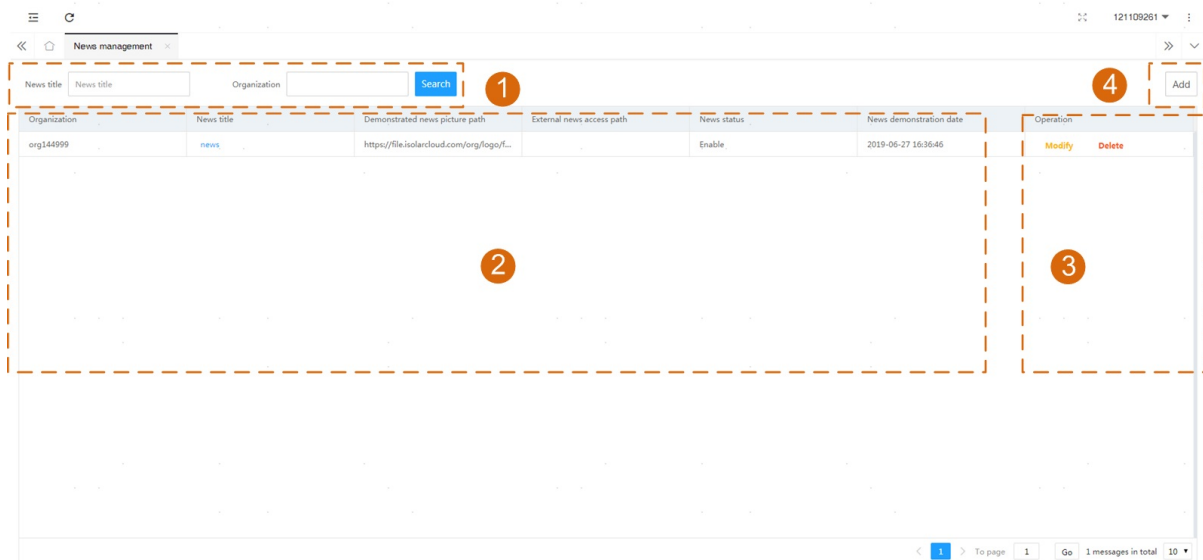
1. Select a desired plan from the plan list and click “Delete” in the operation bar.
2. A prompt window pops up.
3. Click “Confirm” to delete the plan information.

# News Management

# Interface Description

## Interface Description

Select “System management” -> “News management” -> “News management” to enter the corresponding interface, on which you can add, modify, and delete the news.



1. News query area 2. News information list 3. Operation bar 4. Add

### News query area

Users can search for desired news by setting corresponding conditions.

### News information list

You can view the news corresponding to the current account.

### Operation bar

Modify and delete news information.

### Add

Add news information.

# Querying News

## Querying News

---

- 1.Set query conditions.
- 2.Click “Search” to view the corresponding news information.

# Adding News

## Adding News

---

This section describes the procedure of adding news.

### Prerequisites

The user has the permission of adding news.

### Procedure

1.Click “Add” to enter the corresponding interface.

2.Fill in news information.

| Parameter                  | Description   |
|----------------------------|---|
| Organization*              | Click the input filed to select an organization   |
| News title*                | Title of the news   |
| Demonstrated news picture* | Pictures displayed in the news<br>Click “Upload” to select pictures that need to be uploaded. |
| Remarks                    | -   |
| Status                     | Including two states:<br>Enable and disable   |
| External access path       | External access path to the news  |
| News order                 | The order of news demonstration   |

Note: \* indicates fields that must be filled in.

3.Click “Confirm” to finish the adding operation.

# Modifying News

## Modifying News

---

This section describes the procedure of modifying the news.

### Prerequisites

The user has the permission of modifying the news.

### Procedure

1. Select desired news from the news list and click “Modify” in the operation bar.
2. Modify the new information on the pop-up “Edit” interface.
3. Click “Confirm” to finish the operation.

# Deleting News

## Deleting News

---

This section describes the procedure of deleting the news.

### Prerequisites

The user has the permission of deleting the news.

### Procedure

1. Select desired news from the news list and click “Delete”.
2. A prompt window pops up.
3. Click “Confirm” to delete the news.

# Appendix



# Manual Description

## Manual Description

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